Dedicated to the World's Most Important Resource®

AWWA Online Course Review Form

Name: Marcia Reuben Date: 1/29/19

Title of the course reviewed: Water Compliance and Enforcement

Years of experience in the industry: 20

Short bio (50 words or less): As V.P., Quality and Compliance for a contract operator of water and wastewater system, I am responsible for developing and implementing the company's compliance program, including compliance audits and assessments, training, incident reviews and investigations.

Phone: 267-884-5907

Email: marcia.reuben@inframark.com

Directions: Thank you for agreeing to assist with our course review.

We ask that you take this course as a "student", as you would if you had registered for the course independently and were receiving continuing education credit. Please take the course in the order presented, downloading each element in a module and completing it carefully.

Please keep record of the time it took you complete the course and the elements within the course.

Time to Complete Modules

(Record time in minutes)

	MODULE TIME			EXERCISE TIME			EXAM TIME		
	Begin	End	Total	Begin	End	Total	Begin	End	Total
Module 1			25						
Module 2			25						
Module 3			25						
Module 4			20						
Exam									10

Please respond to the statements below.

Course Content

- 1. Do the course description and learning objectives reflect the course content? Yes
- 2. Is the content presented accurately and with valuable information for operators? Yes
- 3. Were you able to launch the presentation quickly using one of the media player options? Yes. Which tool did you use? (Internet Explorer, Media Player....) Internet Explorer
- 4. The speaker is easy to understand, and the audio is clear. (If no, please explain...) Yes.
- 5. The activities, graphics, and reading material are engaging and enhance the subject matter. (If no, please explain...) Yes, definitely

Navigation

- The course layout is easy to follow and understand. (Pause presentation, volume, Continue, Back, Save and Close, Submit) (If no, please explain...) Yes.
- Instructions on navigation, system requirements, and course expectations are easy to understand and clearly stated. (If no, please explain...) I did not see any instructions on navigation and system requirements. Course expectations are clear and easy to understand.

Exam and Survey

- 1. The final exam and survey questions are clear and relevant. (If no, please explain...)
- 2. The content is clearly reflected in the exam questions. (If no, please explain...)

Yes

3. Any other feedback or ideas for improvement?

There were a few slides in the later modules that had scenarios where one course of action was highlighted as the appropriate response. While the appropriate response was clearly explained, there was not enough time to thoroughly read the scenario and alternative responses. It would be good to allow a little more time to read these slides before proceeding to the next slide.